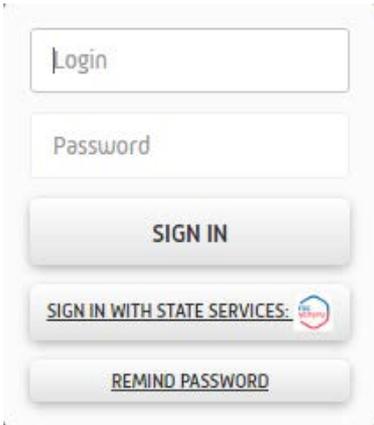
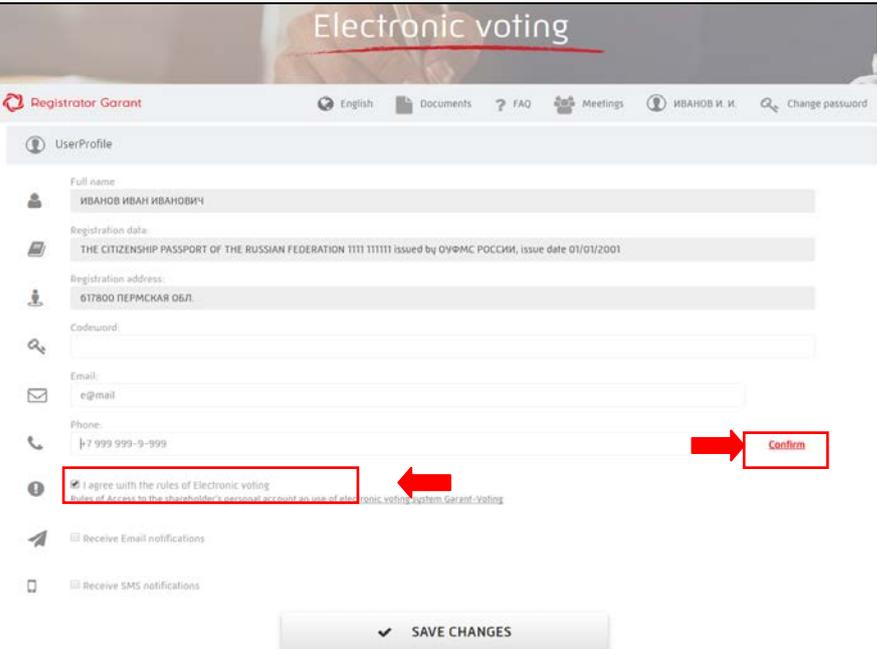


**Instructions for shareholders of PJSC “LUKOIL”  
using the electronic voting solution  
for the Extraordinary General Shareholders Meeting of PJSC “LUKOIL”**

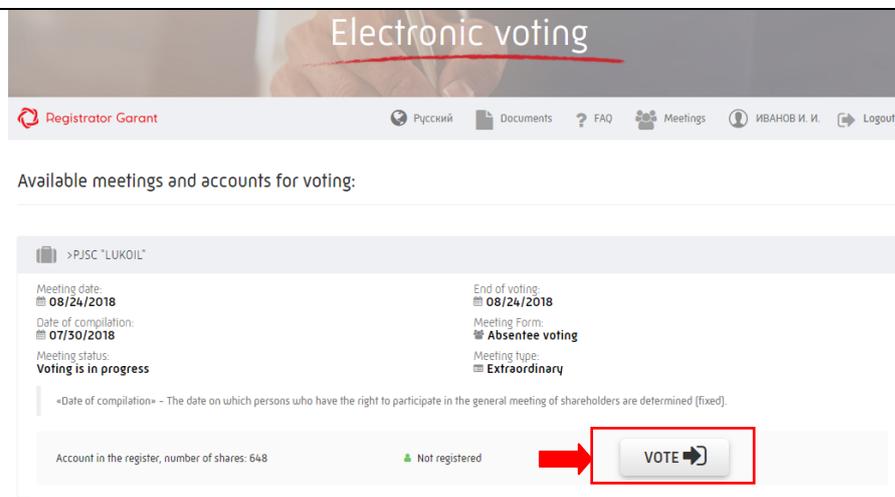
Please be informed that access for completing electronic voting ballots shall be granted from 31 July 2018 to the shareholders who register their title to shares in the Company’s shareholder register, while shareholders who are clients of nominee holders shall be granted access after the said nominee holders provide OOO «Registrator «Garant», the company keeping the Company’s Shareholder Register, with information on persons entitled to participate in the Extraordinary General Shareholders Meeting of PJSC“LUKOIL”.

To use the e-voting service:

<p>1. Follow the link:</p> <p><a href="https://evoting.reggarant.ru/Voting/Lk">https://evoting.reggarant.ru/Voting/Lk</a></p> <p style="text-align: center;">or</p> <p>use the QR code to reach the website immediately.</p>	
<p>2. On the opening page, choose your preferred identification method:</p> <ul style="list-style-type: none"> <li>- via your <b>certified</b> account at the State Services Portal (<a href="https://gosuslugi.ru">https://gosuslugi.ru</a>);</li> <li>- using your credentials issued by OOO «Registrator «Garant».</li> </ul> <p>If you are a registered user of the Shareholder’s Personal Account service, please use your credentials to enter.</p>	
<p>3. Check the relevant box to confirm that you agree with the e-voting rules. (<i>This is mandatory to continue using the Service</i>).</p> <p>4. To receive notifications on the progress of the General Shareholders Meeting and on the voting results please provide your mobile phone number and/or email address and check <i>Email Notifications</i> and/or <i>Text (SMS) Notifications</i> boxes and confirm your mobile phone number by pressing “Confirm”.</p> <p>5. Save changes.</p>	

If you have any questions regarding the E-voting Service, please contact  
OOO «Registrator «Garant»: call +7 800 500 29 47 or email: [evoting@reggarant.ru](mailto:evoting@reggarant.ru).

6. In the List of Meetings section, choose the available meeting and click on the VOTE button to proceed to the ballot.

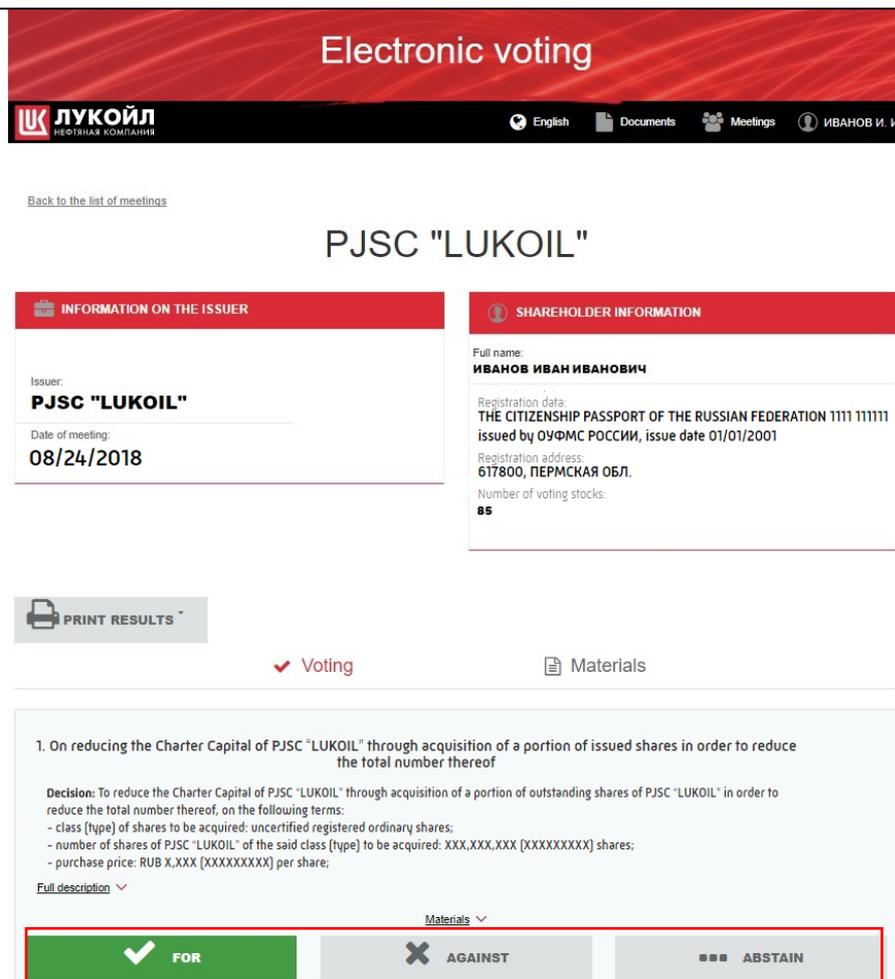


7. On the electronic voting ballot page:

7.1. Read the Meeting agenda, resolutions on agenda items that have been put to the vote, and information (reference materials) for the Meeting;

7.2. Click to choose the voting option (“FOR,” “AGAINST,” “ABSTAIN”) on each item on the agenda;

7.3. Click on the VOTE button.



Recommended specifications:

### PC

OS: Windows 7 and higher

Browser: Google Chrome 61+

Channel throughput: 10Mb and higher

### Mobile devices:

OS: Android 4.2 and higher, IOS

Browser: Google Chrome, Safari

Display resolution: 1280x720 pixels and more

If you have any questions regarding the E-voting Service, please contact  
OOO «Registrator «Garant»: call +7 800 500 29 47 or email: [evoting@reggarant.ru](mailto:evoting@reggarant.ru).